

External Information Points (EIP)

This is the 90 day External Information Point (EIP3) which provides the EIP dates, and describes any known intended scope which Openreach has scheduled to be delivered as part of EMP R3950, due for delivery on 19 January 2019.

As with previous releases, the deployment of any functionality shown below is dependent on successful completion of our testing activities. Openreach continues to review candidates for Release R3950 and will be further communicating scope in EIP5 communications.

If you have any queries regarding product plans or progression of developments then you can refer to the Product Industry Forums. The Industry Forum details and collateral are in the secure area so you will need an Openreach portal account to access these. You can request access [here](#). Once you have successfully logged in, the Industry Forums can be found [here](#).

For any queries relating to IT customer engagement including business to business interfaces or Openreach portal versions relating to Openreach products and services, please refer to your IT customer engagement manager.

Openreach holds Technical Change Forums on a regular basis. Dates and contact details for both these and the Product Industry Forums can be found on the Industry Forum calendar [here](#) by clicking on the appropriate forum.

If you need contact details for IT customer engagement then please contact your Sales & Relationship Manager.

R3950 will contain changes to the following product areas:

- NGA
- Ethernet
- Copper
- Ducts and Poles

Details of the changes for each product are as follows:

NGA

Reference ID	Products	Change description
OR-44202 / ORCE-129796	SOGEA(VDSL) SOGEA(Gfast)	SOGEA Day 1: Support for SVR as part of Non-Tech Change Modify Order This has become Design Only in R3950 due to versioning requirements. Deployment targeted to R4000.
OR-46881 / ORCE-138087	eMLC dialogue Service	Inferred DP Median for NGA1 & G. fast (New value for Loss Source in eMLC response)
OR-43879 / ORCE-128998	NGA Products	Live to Live Planned Engineering Works (PEW) Notification Improvement This has become Design Only in R3950 due to ongoing industry discussion.
OR-44366 / ORCE-130258	NGA Products	SoR_8502-CP Specific Inventory Data provided daily over SDEDs Moved to R4000.
OR-48672 / ORCE-144097	SOGEA(VDSL) SOGEA(Gfast)	SOGEA Day 1: TRC IRC for SOGEA L2C This is the Build, Test, and Deploy story for the R3900 Design OR-46883 / ORCE-138089.
OR-48028 / ORCE-141995	GEA-FTTP GEA-FTTP on Demand	GEA-FTTP: Prove IP Voice Site Visit Reason
OR-37910 / ORCE-110930	SOGEA(VDSL) SOGEA(Gfast)	SOGEA Day 1 - SOGEA New Provides - Part 6 of 6 - Unhappy Paths This has become Design Only in R3950. Deployment target TBC.

Reference ID	Products	Change description
OR-45555 / ORCE-134551	LLU MPF LLU SMPF GEA-FTTP FVA GEA-FTTC(VDSL) GEA-FTTC(Gfast) SOGEA(VDSL) SOGEA(Gfast)	CPE Carry (Phase 1) - solution to support identification to engineers that CPE can be utilised as part of an in-scope repair journey
OR-48883 / ORCE-144624	GEA-FTTC(Gfast) SOGEA(Gfast)	Gfast LD: Control the use of Standard Site Visit Reason (SVR) on Gfast for both SOGEA and GEA-FTTC
OR-48865 / ORCE-144532	GEA-FTTP FVA	GEA-FTTP/FVA ONT Mismatch - Smart Logic Proposal
OR-49431 / ORCE-146596	eMLC Dialogue Service GEA-FTTC(Gfast) SOGEA(Gfast)	Gfast LD: eMLC Test at Point of Sale to drive the R flag directing the order to either SI or MI depending on test result This is the Test & Deployment of the R3900 design: OR-43582 / ORCE-128512. eMLC logic change only, no CP consumption required.

Ethernet

Reference ID	Products	Change description
OR-35996	EAD	EMP Time Relates Cost (TRC) and Site Arrangements Enabling in hours TRC charging as well as removal of the existing banding process with a pre-authorised approach for specific types of TRC work.

Reference ID	Products	Change description
		As communicated at the October IWG, requirement superseded with new delivery in R4000.
OR-46003	EAD	<p>EMP Ethernet Resilience Pairing Delivery Pairing R02 orders so that they are delivered on the same day</p> <p>As communicated at the October IWG, further work to be carried out evaluating the process for delivery of Resilience Pairing.</p>
OR-46293	EAD	<p>EMP Point of No Amend (PONA) Ability to amend an order past the currently defined PONA (generally at the end of planning activities)</p>
OR-46762	EAD	<p>EMP Survey Appointing Change Delay from 48 to 72 hours Change of survey agreed appointing delay logic from 2 working days to 3 working days (based on earliest appointment date available)</p>
OR-47617	EAD	<p>EMP Consolidation of B2B impacting change Amalgamation of schema impacting changes with new issue (V40) schema</p>
OR-47802	EAD	<p>EMP View My Job (VMJ) and KCI updates Resolving issues raised from trial and testing of VMJ and new KCI's</p>
OR-47728	EAD	<p>EMP MIS Updates Emulation of existing customer reporting received from legacy orders (eCOx) on EMP (SDEDS).</p>
OR-44661	EAD	<p>Mainlink distance attribute update Fix to insure that the mainlink distance value is correctly captured in the provisioning systems.</p> <p>Added at EIP3. This is a test and deployment story in R3950. Design communicated in R3900.</p>

Copper

Reference ID	Products	Change description
OR-46671 / ORCE-138080	WLR3 PSTN LLU MPF	Address Conversion before KCI1 Copper Orders.
OR-45555 / ORCE-134551	LLU MPF LLU SMPF GEA-FTTP FVA GEA-FTTC SOGEA	CPE-Carry. Solution to support identification to engineers that CPE can be utilised as part of an in-scope repair journey.
OR-45225 / ORCE-133315	All Copper products.	Presentation of a summary of Engfault history summary within 'MyJobs'. ('Good News' story – not directly CP impacting).
OR-45159 / ORCE-141052, ORCE-141072, ORCE-141422	WLR3 PSTN LLU	Responsive reporting of the details of any known service impacting PEW/e-PEW in progress.
OR-47806 / ORCE-141096	WLR3 PSTN	View My Job - Visibility of full KCI message content
OR-49605 / ORCE-146848	WLR3 PSTN LLU MPF LLU SMPF GEA-FTTP GEA-FTTC SOGEA	SLA/SLG Exclusion Reason Code Changes – RC003 & RC004 – Documentation only.
OR-46153 / ORCE-136043	SBS (Broadband Boost)	Auto Compensation: Introduce Missed Appointment SLA/SLG solution for Broadband Boost when sold via SBS

Ducts and Poles Access

Reference ID	Products	Change description
OR-48296	PIA	L2C Build Completion order journey workflow and attachment modelling to allow CPs to record attachments on the final build plans.
OR-46494		Palette Modelling to provide CPs with attachments to record on the final build plans.
OR-48300		Network adjustment electronic ordering. Delivers the ability to manage and progress DFEs and to Cancel at order line level.
OR-48767		Hazards and Warnings - D Poles: Access to the test results and classification of Openreach poles.

For audit and tracking purpose please find detailed EIP 2 publication:

NGA

Reference ID	Products	Change description
OR-44202 / ORCE-129796	SOGEA(VDSL) SOGEA(GFast)	SOGEA Day 1: Support for SVR as part of Non-Tech Change Modify Order
OR-46881 / ORCE-138087	eMLC dialogue Service	Inferred DP Median for NGA1 & G. fast (New value for Loss Source in eMLC response.)
OR-43879 / ORCE-128998	NGA Products	Live to Live Planned Engineering Works (PEW) Notification Improvement
OR-44366 / ORCE-130258	NGA Products	SoR_8502 CP Specific Inventory Data provided daily over SDEDs

Reference ID	Products	Change description
		Moved to R4000.
OR-48672 / ORCE-144097	SOGEA(VDSL) SOGEA(GFast)	SOGEA Day 1: TRC IRC for SOGEA L2C This is the Build, Test, and Deploy story for the R3900 Design OR-46883 / ORCE-138089.
OR-48028 / ORCE-141995	GEA-FTTP GEA-FTTP on Demand	GEA-FTTP: Prove IP Voice Site Visit Reason
OR-37910 / ORCE-110930	SOGEA(VDSL) SOGEA(GFast)	SOGEA Day 1 - SOGEA New Provides - Part 6 of 6 - Unhappy Paths
OR-45555 / ORCE-134551	LLU MPF LLU SMPF GEA-FTTP FVA GEA-FTTC(VDSL) GEA-FTTC(GFast) SOGEA(VDSL) SOGEA(GFast)	CPE Carry (Phase 1) - solution to support identification to engineers that CPE can be utilised as part of an in-scope repair journey

Ethernet

Reference ID	Products	Change description
OR-35996	EAD	EMP Time Relates Cost (TRC) and Site Arrangements Enabling in hours TRC charging as well as removal of the

Reference ID	Products	Change description
		existing banding process with a pre-authorized approach for specific types of TRC work.
OR-46003	EAD	EMP Ethernet Resilience Pairing Delivery Pairing R02 orders so that they are delivered on the same day
OR-46293	EAD	EMP Point of No Amend (PONA) Ability to amend an order past the currently defined PONA (generally at the end of planning activities)
OR-46762	EAD	EMP Survey Appointing Change Delay from 48 to 72 hours Change of survey agreed appointing delay logic from 2 working days to 3 working days (based on earliest appointment date available)
OR-47617	EAD	EMP Consolidation of B2B impacting change Amalgamation of schema impacting changes with new issue (V40) schema
OR-47802	EAD	EMP View My Job (VMJ) and KCI updates Resolving issues raised from trial and testing of VMJ and new KCI's
OR-47728	EAD	EMP MIS Updates Emulation of existing customer reporting received from legacy orders (eCOx) on EMP (SDEDS).

Copper

Reference ID	Products	Change description
OR-46671 / ORCE-138080	WLR3 PSTN LLU MPF	Business Case Ref: 18092 OPR Ref: OPR16875 - Address Conversion before KCI1 Copper Orders.
OR-45555 / ORCE-134551	LLU MPF LLU SMPF GEA-FTTP FVA GEA-FTTC	CPE-Carry. Solution to support identification to engineers that CPE can be utilised as part of an in-scope repair journey.

Reference ID	Products	Change description
	SOGEA	
OR-45225 / ORCE-133315	All Copper products.	Presentation of a summary of Engfault history summary within 'MyJobs'. ('Good News' story – not directly CP impacting).
OR-45159 / ORCE-141052, ORCE-141072, ORCE-141422	WLR3 PSTN LLU	Responsive reporting of the details of any known service impacting PEW/e-PEW in progress.

Ducts and Poles Access

Reference ID	Products	Change description
	PIA	<ul style="list-style-type: none"> • Build completion order journey workflow and attachment modelling to allow CPs to record attachments on the final build plans • Network adjustment electronic ordering – Cancellation • Network adjustment electronic ordering – Departure From Estimate (DFE) (Openreach amend) <p>Recording of CP whereabouts</p>

The EIP milestone summary is as follows-

Stage	Communication outline	Date
-------	-----------------------	------

EIP1	Initial scope	22/08/18
EIP2	Revised scope	21/09/18
EIP3	Revised scope and draft / issued documents	19/10/18
EIP4	Outage notification and duration	20/11/18
EIP5	Documents issued	05/12/18
EIP6	Pricing notification (new products)	By pricing item
EIP7	Outage notification (including fixes)	04/01/19
EIP8	Final outage notification and final scope	17/01/19
EIP9	Deployment and outage communications	19/01/19
EIP10	Launch briefing - what was deployed	24/01/19

CPs will also be advised via formal planned outage notifications of the planned downtime as the new services are being implemented on EMP.

As the development process progresses Openreach reserves the right to amend the scope and dates of the release. Openreach accepts no liability for planning undertaken by CPs based on this indicative list.

Terminology	Definitions
Feasibility only	To establish the viability and practicality of the demand
Investigation only	To explore the demand to identify different options available to provide a solution
Funding only	The demand is seeking funding only, and no other activity will take place during this release
Build only	The demand will be built only during this release

Build and Test	The demand, will be built and tested during this release
Test only	The demand has been built, and will be tested only during this release
Test and deploy	The demand will be deployed upon successful testing during this release
E2E Delivery	The demand will be built, and deployed upon successful testing during this release
Deployed (switched off)	The successfully tested demand will be deployed in a “switched off” state during this release, ready to “go live” and consumed by the CP’s at a release TBC.