

External Information Points (EIP)

This is the post deployment message and describes the scope which Openreach delivered as part of EMP R3950, delivered on 19 January 2019.

R3900 will contain changes to the following product areas:

NGA

Ethernet

Copper

Ducts and Poles Access

NGA

Reference ID	Products	Change description
OR-46881 / ORCE-138087	eMLC dialogue Service	Inferred DP Median for NGA1 & G. fast (New value for Loss Source in eMLC response.)
OR-43879 / ORCE-128998	NGA Products	Live to Live Planned Engineering Works (PEW) Notification Improvement This has become Design Only in R3950
OR-48672 / ORCE-144097	SOGEA(VDSL) SOGEA(G.fast)	SOGEA Day 1: TRC IRC for SOGEA L2C This is the Build, Test, and Deploy story for the R3900 Design OR-46883 / ORCE-138089.
OR-48028 / ORCE-141995	GEA-FTTP GEA-FTTP on Demand	GEA-FTTP: Prove IP Voice Site Visit Reason
OR-37910 / ORCE-110930	SOGEA(VDSL) SOGEA(G.fast)	SOGEA Day 1 - SOGEA New Provides - Part 6 of 6 - Unhappy Paths This has become Design Only in R3950. Deployment target TBC.

Reference ID	Products	Change description
OR-45555 / ORCE-134551	LLU MPF LLU SMPF GEA-FTTP FVA GEA-FTTC(VDSL) GEA-FTTC(G.fast) SOGEA(VDSL) SOGEA(G.fast)	CPE Carry (Phase 1) - solution to support identification to engineers that CPE can be utilised as part of an in-scope repair journey
OR-48883 / ORCE-144624	GEA-FTTC(G.fast) SOGEA(G.fast)	G.fast LD: Control the use of Standard Site Visit Reason (SVR) on G.fast for both SOGEA and FTTC
OR-49431 / ORCE-146596	eMLC Dialogue Service GEA-FTTC(G.fast) SOGEA(G.fast)	G.fast LD: eMLC Test at Point of Sale to drive the R flag directing the order to either SI or MI depending on test result This is the Test & Deployment of the R3900 design: OR-43582 / ORCE-128512. eMLC logic change only, no CP consumption required.
OR-49605 / ORCE-146848	WLR3 PSTN LLU MPF LLU SMPF GEA-FTTP GEA-FTTC SOGEA	SLA/SLG Exclusion Reason Code Changes – RC003 & RC004 – Documentation only.

Ethernet

Reference ID	Products	Change description
OR-35996	EAD	<p>EMP Time Relates Cost (TRC) and Site Arrangements Enabling in hours TRC charging as well as removal of the existing banding process with a pre-authorised approach for specific types of TRC work.</p> <p>As communicated at the October IWG, requirement superseded with new delivery in R4000.</p>
OR-46003	EAD	<p>EMP Ethernet Resilience Pairing Delivery Pairing R02 orders so that they are delivered on the same day</p> <p>As communicated at the October IWG, further work to be carried out evaluating the process for delivery of Resilience Pairing.</p>
OR-46293	EAD	<p>EMP Point of No Amend (PONA) Ability to amend an order past the currently defined PONA (generally at the end of planning activities)</p>
OR-46762	EAD	<p>EMP Survey Appointing Change Delay from 48 to 72 hours Change of survey agreed appointing delay logic from 2 working days to 3 working days (based on earliest appointment date available)</p>
OR-47617	EAD	<p>EMP Consolidation of B2B impacting change Amalgamation of schema impacting changes with new issue (V40) schema</p> <p>This has become Design Only in R3950. Deployment target TBC.</p>
OR-47802	EAD	<p>EMP View My Job (VMJ) and KCI updates Resolving issues raised from trial and testing of VMJ and new KCI's</p>
OR-47728	EAD	<p>EMP MIS Updates Emulation of existing customer reporting received from legacy orders (eCOx) on EMP (SDEDS).</p>

OR-44661	EAD	<p>Mainlink distance attribute update</p> <p>Fix to insure that the mainlink distance value is correctly captured in the provisioning systems.</p> <p>Added at EIP3. This is a test and deployment story in R3950. Design communicated in R3900.</p>
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Copper

Reference ID	Products	Change description
OR-44104 / ORCE-129440	WLR3, LLU	Proactive Incident Notification to Communications Providers
OR-44104 / ORCE-133203	WLR3, LLU	Fault association and notification of associated faults
OR-44106 / ORCE-129600	WLR, LLU	As a part of a Test on Receipt of Fault (TOROF) response CP will get Open/In progress associated incidents detail.
OR-45555 / ORCE-134551	LLU MPF LLU SMPF FTTP FVA FTTC SOGEA	CPE-Carry. Solution to support identification to engineers that CPE can be utilised as part of an in-scope repair journey.
OR-45225 / ORCE-133315	All Copper products.	<p>Presentation of a summary of Engfault history summary within 'MyJobs'. ('Good News' story – not directly CP impacting).</p> <p>Build Only in R3950.</p>
OR-45159 / ORCE-141052, ORCE-141072, ORCE-141422	WLR3 PSTN LLU	<p>Responsive reporting of the details of any known service impacting PEW/e-PEW in progress.</p> <p>Build Only in R3950</p>
OR-47806 / ORCE-141096	WLR3 PSTN	View My Job - Visibility of full KCI message content

Reference ID	Products	Change description
OR-49605 / ORCE-146848	WLR3 PSTN LLU MPF LLU SMPF GEA-FTTP GEA-FTTC SOGEA	SLA/SLG Exclusion Reason Code Changes – RC003 & RC004 – Documentation only.
OR-46153 / ORCE-136043	SBS (Broadband Boost)	Auto Compensation: Introduce Missed Appointment SLA/SLG solution for Broadband Boost when sold via SBS

Ducts and Poles Access

Reference ID	Products	Change description
OR-48296	PIA	L2C Build Completion order journey workflow and attachment modelling to allow CPs to record attachments on the final build plans.
OR-46494		Palette Modelling to provide CPs with attachments to record on the final build plans.
OR-48767		Hazards and Warnings - D Poles: Access to the test results and classification of Openreach poles.

For audit and tracking purpose please find detailed EIP 5 publication:

NGA

Reference ID	Products	Change description
OR-44202 / ORCE-129796	SOGEA(VDSL) SOGEA(G.fast)	SOGEA Day 1: Support for SVR as part of Non-Tech Change Modify Order This has become Design-Only in R3950 due to versioning requirements. Deployment targeted to R4000.

Reference ID	Products	Change description
OR-46881 / ORCE-138087	eMLC dialogue Service	Inferred DP Median for NGA1 & G. fast (New value for Loss Source in eMLC response.)
OR-43879 / ORCE-128998	NGA Products	Live to Live Planned Engineering Works (PEW) Notification Improvement This has become Design Only in R3950
OR-44366 / ORCE-130258	NGA Products	SoR_8502-CP-Specific Inventory Data provided daily over SDEDs Moved to R4000.
OR-48672 / ORCE-144097	SOGEA(VDSL) SOGEA(G.fast)	SOGEA Day 1: TRC IRC for SOGEA L2C This is the Build, Test, and Deploy story for the R3900 Design OR-46883 / ORCE-138089.
OR-48028 / ORCE-141995	GEA-FTTP GEA-FTTP on Demand	GEA-FTTP: Prove IP Voice Site Visit Reason
OR-37910 / ORCE-110930	SOGEA(VDSL) SOGEA(G.fast)	SOGEA Day 1 - SOGEA New Provides - Part 6 of 6 - Unhappy Paths This has become Design Only in R3950. Deployment target TBC.
OR-45555 / ORCE-134551	LLU MPF LLU SMPF GEA-FTTP FVA GEA-FTTC(VDSL) GEA-FTTC(G.fast) SOGEA(VDSL)	CPE Carry (Phase 1) - solution to support identification to engineers that CPE can be utilised as part of an in-scope repair journey

Reference ID	Products	Change description
	SOGEA(G.fast)	
OR-48883 / ORCE-144624	GEA-FTTC(G.fast) SOGEA(G.fast)	G.fast LD: Control the use of Standard Site Visit Reason (SVR) on G.fast for both SOGEA and FTTC
OR-48865 / ORCE-144532	GEA-FTTP FVA	FTTP/FVA ONT Mismatch – Smart Logic Proposal
OR-49431 / ORCE-146596	eMLC Dialogue Service GEA-FTTC(G.fast) SOGEA(G.fast)	G.fast LD: eMLC Test at Point of Sale to drive the R flag directing the order to either SI or MI depending on test result This is the Test & Deployment of the R3900 design: OR-43582 / ORCE-128512. eMLC logic change only, no CP consumption required.
OR-49605 / ORCE-146848	WLR3 PSTN LLU MPF LLU SMPF GEA-FTTP GEA-FTTC SOGEA	SLA/SLG Exclusion Reason Code Changes – RC003 & RC004 – Documentation only.

Ethernet

Reference ID	Products	Change description
OR-35996	EAD	EMP Time Relates Cost (TRC) and Site Arrangements Enabling in hours TRC charging as well as removal of the existing banding process with a pre-authorised approach for specific types of TRC work. As communicated at the October IWG, requirement superseded with new delivery in R4000.

OR-46003	EAD	<p>EMP Ethernet Resilience Pairing Delivery</p> <p>Pairing R02 orders so that they are delivered on the same day</p> <p>As communicated at the October IWG, further work to be carried out evaluating the process for delivery of Resilience Pairing.</p>
OR-46293	EAD	<p>EMP Point of No Amend (PONA)</p> <p>Ability to amend an order past the currently defined PONA (generally at the end of planning activities)</p>
OR-46762	EAD	<p>EMP Survey Appointing Change Delay from 48 to 72 hours</p> <p>Change of survey agreed appointing delay logic from 2 working days to 3 working days (based on earliest appointment date available)</p>
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OR-47802	EAD	<p>EMP View My Job (VMJ) and KCI updates</p> <p>Resolving issues raised from trial and testing of VMJ and new KCI's</p>
OR-47728	EAD	<p>EMP MIS Updates</p> <p>Emulation of existing customer reporting received from legacy orders (eCOx) on EMP (SDEDS).</p>
OR-44661	EAD	<p>Mainlink distance attribute update</p> <p>Fix to insure that the mainlink distance value is correctly captured in the provisioning systems.</p> <p>Added at EIP3. This is a test and deployment story in R3950. Design communicated in R3900.</p>

Copper

Reference ID	Products	Change description
OR-44104 / ORCE-129440	WLR3, LLU	Proactive Incident Notification to Communications Providers
OR-44104 / ORCE-133203	WLR3, LLU	Fault association and notification of associated faults
OR-44106 / ORCE-129600	WLR, LLU	As a part of a Test on Receipt of Fault (TOROF) response CP will get Open/In progress associated incidents detail.
OR-46671 / ORCE-138080	WLR3 PSTN LLU MPF	Business Case Ref: 18092 OPR Ref: OPR16875 – Address Conversion before KCI1 Copper Orders. CP Impacting elements being removed from this demand.
OR-45555 / ORCE-134551	LLU MPF LLU SMPF FTTP FVA FTTC SOGEA	CPE-Carry. Solution to support identification to engineers that CPE can be utilised as part of an in-scope repair journey.
OR-45225 / ORCE-133315	All Copper products.	Presentation of a summary of Engfault history summary within 'MyJobs'. ('Good News' story – not directly CP impacting). Build Only in R3950.
OR-45159 / ORCE-141052, ORCE-141072, ORCE-141422	WLR3 PSTN LLU	Responsive reporting of the details of any known service impacting PEW/e-PEW in progress. Build Only in R3950
OR-47806 / ORCE-141096	WLR3 PSTN	View My Job - Visibility of full KCI message content

Reference ID	Products	Change description
OR-49605 / ORCE-146848	WLR3 PSTN LLU MPF LLU SMPF GEA-FTTP GEA-FTTC SOGEA	SLA/SLG Exclusion Reason Code Changes – RC003 & RC004 – Documentation only.
OR-46153 / ORCE-136043	SBS (Broadband Boost)	Auto Compensation: Introduce Missed Appointment SLA/SLG solution for Broadband Boost when sold via SBS

Ducts and Poles Access

Reference ID	Products	Change description
OR-48296	PIA	L2C Build Completion order journey workflow and attachment modelling to allow CPs to record attachments on the final build plans.
OR-46494		Palette Modelling to provide CPs with attachments to record on the final build plans.
OR-48300		Network adjustment electronic ordering. Delivers the ability to manage and progress DFEs and to Cancel at order line level.
OR-48767		De-scoped to a future release Hazards and Warnings - D Poles: Access to the test results and classification of Openreach poles.

CPs were advised via formal planned outage notifications of the planned downtime as the new services are being implemented on EMP.

As the development process progresses Openreach reserves the right to amend the scope and dates of the release. Openreach accepts no liability for planning undertaken by CPs based on this indicative list.

Terminology	Definitions
Feasibility only	To establish the viability and practicality of the demand

Investigation only	To explore the demand to identify different options available to provide a solution
Funding only	The demand is seeking funding only, and no other activity will take place during this release
Build only	The demand will be built only during this release
Build and Test	The demand, will be built and tested during this release
Test only	The demand has been built, and will be tested only during this release
Test and deploy	The demand will be deployed upon successful testing during this release
E2E Delivery	The demand will be built, and deployed upon successful testing during this release
Deployed (Stories continue to undergo testing, we will continue to advise CPs on the target release for switch-on via BAU channels)	The successfully tested demand will be deployed in a “Stories continue to undergo testing, we will continue to advise CPs on the target release for switch-on via BAU channels ” state during this release, ready to “go live” and consumed by the CP’s at a release TBC.