

Excess Construction Charges

Excess Construction Charges (ECCs) cover the additional costs of either providing additional service or dealing with situations where the actual cost of providing service is in excess of that listed within the Openreach price list.



ECCs can apply to provision and rearrangement orders for Ethernet and Copper services.

Where are ECCs typically applied?

When service and extra infrastructure is required or Line Plant Rearrangement is requested, an Openreach planner will conduct a survey to estimate the likely ECCs.

ECCs are often raised where additional infrastructure is required to:

- Provide new or extended service at a customer's site, or at another requested location where we would otherwise not choose to extend our network based on normal commercial criteria
- Provide a new installation at an existing customer site
- Increase copper capacity at an existing site.

The following are examples of specific activities that can generate ECCs:

- Blown fibre and blown fibre tubing
- Provision of telegraph poles
- Provision of a new footway box on an existing duct route to connect to the BT network
- Provision of other building entry points (e.g. underground through floors)
- Cable (fibre or copper) installed into duct, buried or installed on poles including any jointing required
- Copper cable supplied for the customer to lay to agreed entry and termination points
- New duct work (including jointing boxes and any wayleave costs)
- Directly buried armour cable (in addition to cable charges)
- Breaking / drilling through a wall
- Trunking and traywork within the customer's curtilage.

Exemptions

- Where service is provided in accordance with the Universal Service Obligation (USO), the initial £3,400 of ECCs will not be raised against the first narrowband voice order
- For each Ethernet Access Direct (EAD) order (excluding RO1 product variants) a Fixed Fee ECC charge of £548 is incorporated in the connection price, funding an exemption on the first £2,800 of ECCs.
- Other exemptions may apply in other scenarios – see the Openreach price list for details.

You can pre-authorise a spend limit to avoid delays in provision and better control your costs.

How ECCs work

The way in which ECCs are structured differs between Ethernet Access Direct (EAD) and our other main products. The diagram below displays these differences.

When additional infrastructure is required to enable an order, a survey is carried out to assess ECCs	
Ethernet Access Direct (EAD)	Other applicable products
If ECCs are within the £2,800 exemption limit, the order proceeds without a need for ECC approval	Identified ECCs are charged for against a set of prices published in our price list
If ECCs exceed the exemption limit, notification will be provided detailing the costs (less the exemption of £2,800) and approval to proceed will be requested	ECC work is never conducted unless you have given us permission to proceed or you have set a pre-authorised spend limit (banding) on your account
We will aim to provide indicative ECCs and an indicative delivery date by Working Day 8 and firm costs and timescales by KCI3	We will aim to provide indicative ECCs and a delivery date to meet the agreed process for the product type you have ordered
The ECC fixed fee will be billed as part of the EAD connection price. Any additional ECC costs above the £2,800 exemption will be billed as a separate line on your bill	All ECC charges associated to your order will be billed as a separate line on your bill

Greater pricing certainty for customers ordering EAD services

Why is the process different for EAD?

A fixed fee ECC pricing structure has been introduced to provide EAD customers with greater upfront pricing certainty and a streamlined provision process by reducing ECC approval delays.

The fixed fee applies to all circuits ordered on or after 1 June 2014 (excluding RO1 circuits) and is billed as part of the EAD connection price.

For more information on ECC please visit www.openreach.co.uk or contact your business development manager.

www.openreach.co.uk

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