

Contract for Access Locate Services

Schedule 5 – Data Processing Schedule

1 SUBJECT MATTER OF THE PROCESSING OF PERSONAL DATA

This Data Processing Schedule sets out the details regarding how Operational Data is Processed when providing the Service.

2 DURATION OF THE PROCESSING OF PERSONAL DATA

BT or its Sub-Processor will Process the Operational Data to provide the Service as set out in this Schedule for as long as BT provides the Service and for as long as BT may be required to Process the Operational Data in accordance with Applicable Law as set out in the Openreach Data Processing for CPs document..

3 NATURE AND PURPOSE OF THE PROCESSING OF PERSONAL DATA

3.1 The nature and purpose of the Processing of Operational Data by BT includes:

3.1.1 BT processes the Operational Data provided to BT by the Communications Provider, as set out in paragraph 4 of this Schedule.

3.1.2 BT hosts this information as part of its provision of as part of the Service.

3.2 BT processes the Operational Data for the following purposes:

- (i) deliver and maintain the Service;
- (ii) manage and resolve contractual and billing disputes;
- (iii) respond to general queries relating to the Service or Contract; and
- (iv) comply with Applicable Law.

4 TYPES AND CATEGORIES OF PERSONAL DATA

4.1 The types of Operational Data Processed by BT or its Sub-Processors will be:

- 4.1.1 Title
- 4.1.2 name;
- 4.1.3 job title
- 4.1.4 address
- 4.1.5 telephone number related to the Service;
- 4.1.6 contact telephone number ;
- 4.1.7 email address and ;

4.2 The Operational Data will concern the following categories of data subjects:

- 4.2.1 the Communications Provider's staff (including employees, advisors, temporary workers and contractors)
- 4.2.2 special categories of personal data;