

A. MIGRATION FROM Backhaul Extension Service to Ethernet Backhaul Direct Service

1. MIGRATION TO Ethernet Backhaul Direct or Ethernet Backhaul Direct together from Backhaul Extension Services

1.1 This section A sets out the arrangements for the migration of Eligible Backhaul Extension Services to Ethernet Backhaul Direct

1.2 For the purposes of this section A Eligible Backhaul Extension Services will mean:

Openreach Product Name

BES 10 or BES 10 Daisy Chain
BES 100 or BES 100 Daisy Chain
BES 155 or BES 155 Daisy Chain
BES 622 or BES 622 Daisy Chain
BES 1000 or BES 1000 Daisy Chain
BES 1000 Extended Reach

1.3 A Communications Provider wanting to migrate Eligible Backhaul Extension Services may submit an order in the migration request form available from the Communications Provider's Customer Business Manager.

1.4 BT will acknowledge receipt of the migration request form within 2 Working Days. BT will review each circuit within the migration request form to ensure it meets the conditions as specified in clause 2 below and will use reasonable endeavours to complete validation within 10 Working Days.

1.5 On acceptance and successful validation of a migration order, BT will notify the Communications Provider of the Contractual Delivery Date pursuant to Schedule 2 as applicable. Each migration Order will follow the same Order process and connectivity rules as would be followed for a new EBD circuit ordered under Schedule 2.

1.6 A Communications Provider will pay the migration charges via their monthly or quarterly bill as set out in the Openreach Price List from the Operational Effective Date.

1.7 BT will waive the early termination charges on Eligible Backhaul Extension Services provided that the bandwidth of the new Ethernet Backhaul Direct circuit is greater than the Eligible Backhaul Extension Service.

2. MIGRATION CONDITIONS

2.1 Migration orders are subject to the following conditions and limitations:

(a) At least one end of the Ethernet Backhaul Direct circuit must be in the same exchange as the Eligible Backhaul Extension Service. The Site availability website detailed in Schedule 2 applies.

(b) The Eligible Backhaul Extension circuits are all in the name of the Communications Provider at the date of the migration request form.

(c)

B. MIGRATION FROM Backhaul Extension Service to Optical Spectrum Access Service

1. MIGRATION TO Optical Spectrum Access Service

1.1 This section B sets out the arrangements for the migration of Backhaul Extension Service to Optical Spectrum Access Service.

1.2 For the purposes of this section B Eligible Backhaul Extension Service will mean:

Openreach Product Name

BES 100 - 3 Year Minimum Period
BES 100 - 5 Year Minimum Period
BES 1000 – 3 Year Minimum Period
BES 1000 – 5 Year Minimum Period
BES Daisy Chain 100 – 3 Year Minimum Period
BES Daisy Chain 100 – 5 Year Minimum Period
BES Daisy Chain 1000 – 3 Year Minimum Period
BES Daisy Chain 1000 – 5 Year Minimum Period
BES 1000 Extended Reach – 3 Year Minimum Period
BES 1000 Extended Reach – 5 Year Minimum Period

1.3 A Communications Provider wanting to migrate Eligible Backhaul Extension Service may submit a request to BT on submission of an eligible Order.

1.4 BT will acknowledge receipt of the migration request form within 2 Working Days. BT will review each circuit within the migration request form to ensure it meets the conditions as specified in clause 2 below and will use reasonable endeavours to complete validation within 10 Working Days.

1.5 On acceptance and successful validation of a migration order, BT will notify the Communications Provider of the Contractual Delivery Date pursuant to Schedule 2 as applicable. Each migration Order will follow the same Order process and connectivity rules as would be followed for a new OSA ordered under Schedule 2.

1.6 A Communications Provider will pay the migration charges via their monthly or quarterly bill as set out in the Openreach Price List from the Operational Effective Date.

1.7 BT will waive the early termination charges on Eligible Backhaul Extension Service provided that the bandwidth of the new OSA is greater than the Eligible Backhaul Extension Service.

2. MIGRATION CONDITIONS

2.1 Migration orders are subject to the following conditions and limitations:

(a) No circuit moves will be carried out as part of this activity. Both ends of the OSA Service must be at the same Sites as the Eligible BES Service.

(b) The Eligible Backhaul Extension Service circuits are all in the name of the Communications Provider at the date of the migration request form.

(c) The OSA that the Communications Provider migrates to must have a Minimum Period of 3 years or greater from the Operational Effective Date of the migration.

(d) Connection and rental charges will apply to the new OSA provision from the Operational Effective Date of the migration.

C. MIGRATION FROM Wholesale & Backhaul Extension Service to Ethernet Access Direct Service where the migration is to a higher bandwidth

1. MIGRATION TO Ethernet Access Direct from Wholesale & Backhaul Extension Services

1.1 This section C sets out the arrangements for the migration of Eligible Wholesale and Backhaul Extension Services to Ethernet Access Direct Service where this option exists in the Openreach Price List.

1.2 For the purposes of this section C Eligible Wholesale & Backhaul Extension Services will mean:

Openreach Product Name

WES/WEES 10 Unmanaged
WES/WEES 10 Managed
WES/WEES 10 Local Reach
WES/WEES 10 Local Access
WES/WEES 100
WES/WEES 100 Local Access
WES/WEES 155
WES/WEES 622

BES 10 or BES 10 Daisy Chain
BES 100 or BES 100 Daisy Chain
BES 155 or BES 155 Daisy Chain
BES 622 or BES 622 Daisy Chain

Where Resilient Option 1 exists in the Openreach Price List for the products detailed above then those products may be migrated to EAD where that option exists in the Openreach Price List. Where Resilient Option 2 exists in the Openreach Price List for the products detailed above then those products may be migrated to EAD where that option exists in the Openreach Price List.

1.3 A Communications Provider wanting to migrate Eligible Wholesale and Backhaul Extension Services must submit migration Orders via Eco-x only.

1.4 On acceptance and successful validation of a migration Order, BT will notify the Communications Provider of the Contractual Delivery Date pursuant to Schedule 2 as applicable. Each migration Order will follow the same Order process and connectivity rules as would be followed for a new EAD circuit under Schedule 2.

1.5 A Communications Provider will pay the migration charges via their monthly or quarterly bill as set out in the Openreach Price List from the Operational Effective Date. Once migrated the CP will pay rental charges for the EAD Service in the usual way as set out in the Openreach Price List.

1.6 BT will not charge the early termination charges on Eligible Wholesale and Backhaul Extension Services.

1.7 There will be no carry forward of remaining periods of Minimum Period for the Eligible Wholesale and Backhaul Extension Service. When migrated products will have a new 12 Month Minimum Period applied.

2. MIGRATION CONDITIONS

2.1 Migration Orders are subject to the following conditions and limitations:

- (a) Both ends of the Ethernet Access Direct Service must be in the same Site as the Eligible Wholesale and Backhaul Extension Service.
- (b) The Eligible Wholesale and Backhaul Extension/Ethernet Access Direct Service are all in the name of the Communications Provider at the date of the migration Order.
- (c) Migrations will only be made during normal working hours.
- (d) Migration can only occur where the CP is upgrading to a higher bandwidth Ethernet Access Direct Service product (up to EAD 1 Gb) and where a mixed CP chassis is not part of the migration (either end).
- (e) Migration Orders will only be accepted and progressed by BT if BT has received and accepted in writing a forecast of Order volumes from the CP for the following two months.

D. MIGRATION FROM Wholesale Extension Service to Ethernet Access Direct Service where the migration is to the same bandwidth

1. MIGRATION TO Ethernet Access Direct from Wholesale Extension Service

1.1 This section D sets out the arrangements for the migration of Eligible Wholesale Extension Service to Ethernet Access Direct Service where this option exists in the Openreach Price List.

1.2 For the purposes of this section D Eligible Wholesale Service will mean:

Openreach Product Name

WES/WEES 10 Unmanaged
WES/WEES 10 Managed
WES/WEES 10 Local Access
WES/WEES 10 Local Reach
WES/WEES 100
WES/WEES 100 Local Access

1.3 A Communications Provider wanting to migrate Eligible Wholesale Service must submit migration Orders via Eco-x only.

1.4 On acceptance and successful validation of a migration Order, BT will notify the Communications Provider of the Contractual Delivery Date pursuant to Schedule 2 as applicable. Each migration Order will follow the same Order process and connectivity rules as would be followed for a new EAD circuit under Schedule 2.

1.5 A Communications Provider will pay the migration charges via their monthly or quarterly bill as set out in the Openreach Price List from the Operational Effective Date. Once migrated the CP will pay rental charges for the EAD Service in the usual way as set out in the Openreach Price List.

1.6 BT will not charge the early termination charges on Eligible Wholesale Extension Service.

1.7 There will be no carry forward of remaining periods of Minimum Period for the Eligible Wholesale Extension Service. When migrated products will have a new 12 Month Minimum Period applied from the date of migration.

2. MIGRATION CONDITIONS

2.1 Migration Orders are subject to the following conditions and limitations:

- (a) Both ends of the Ethernet Access Direct Service must be in the same Site as the Eligible Wholesale Extension Service, except when the migration is from the standard Service to Local Access and vice versa.
- (b) The Eligible Wholesale Extension Service and the Ethernet Access Direct Service are all in the name of the Communications Provider at the date of the migration Order.
- (c) Migrations will only be made during normal working hours.
- (d) Migration can only occur where the CP requests a migration at the same bandwidth Ethernet Access Direct Service product and where a mixed CP chassis is not part of the migration (either end).
- (e) Migration Orders will only be accepted and progressed by BT if BT has received and accepted in writing a forecast of Order volumes from the CP for the following three months. Such forecasts must be agreed 3 months prior to order placement.
- (f) Certain additional managed services are available as options and are detailed in the Openreach Price List.