

**Key points and actions from the Openreach Local Access Fibre Dataset customer workshop:**  
**Baynard House, London**  
**Tuesday 12<sup>th</sup> May 2009**

The attendees, key points and actions from the Openreach Local Access Fibre Dataset customer workshop held on Tuesday 12<sup>th</sup> May 2009 can be found below.

The following Communications Providers (CPs) and Openreach people attended the workshop:

<b>Company Name</b>	<b>Representative</b>		<b>Company Name</b>	<b>Representative</b>
BT Global Services	Peter French		MLL Telecom	Neil Berriman
BT Wholesale	Paul Hanson		Vitesse Networks	Bob Carter
C&W	John Lee		Openreach	Dave Goldstone
Equal Access Office	Steve Kerr		Openreach	Ian Boothman
Global Crossing	Clayton Jones			

**Apologies:**

<b>Company Name</b>	<b>Representative</b>		<b>Company Name</b>	<b>Representative</b>
Exponential – e	Adrian Hobbins			

## Openreach's workshop objectives

- Confirm the requirements of the Openreach access fibre dataset activity

CPs were invited to add items to the agenda:

## CPs' workshop objectives

- To run through the end to end user story for ordering a WES LA using the fibre dataset.

## Summary of key points captured in the workshop:

1. CSV file, ECO X uses the address matching process, similar to that of LLU to check the end user building postcode. The attendees discussed how to link the LLU address matching DB to the dataset.
2. CPs would like to improve the Ethernet pricing tool information and asked Openreach if we:
  - a. can import the dataset into the Ethernet pricing tool as this could allow for bulk checking
3. CPs asked Openreach how this dataset activity links into other products access footprints (EAD, EAD Flex etc). This is important to CPs because CPs maintain it could help with their investment plans.
4. CPs expressed the opinion that moving their equipment from the 6 London exchanges without access fibre is not an option – Openreach agreed to review
5. CPs are keen for a link to EAD flex and other FTTC/FTTP rollouts – Openreach agreed to review .
6. CPs requested that Openreach provide WES LA from the 6 London exchanges without access fibre, until the CP has filled up their assets. CPs would then move to using the actual serving exchange.
7. For orders – it was requested by CPs that the published data should be the master data (all through the process)- Openreach to review

8. CPs requested a clear brief of when the dataset would be updated, they also requested a page showing the archives of old data, any updates to postcodes, address matching similar to the LLU checker, proposed PAF data going forward. CPs would like Openreach to re-use the LLU model of quarterly updates and postcode error reporting back into team via the web. – Openreach to review
9. PPC currently use a supplementary postcode file, CPs asked if Openreach could check that first and understand how the PPC team update the file, and can we coordinate by skyline code (or eastings/ northings?) – Openreach to review
10. CPs asked for retrospection. Ian to check precedents with David Midson?
11. How do we ensure billing code remains in cosmos. In the event of any issues, the Dataset should hold the correct information. – Openreach to check
12. Exchange closures, - CPs commented that the dataset will need to link to the exchange closure procedures. Link into point 9.
13. Regarding exchange openings, CPs want this linked to BT property and to be given more than 1 month notice – Openreach to review
14. Auto suggestion for products from point A to point B etc, is this a strategic stack option, band option? Openreach to review
15. Feedback when dataset is ready to go and ready for implementation, how do we achieve, how do we consult with CPs – Openreach to review
16. Errors picked up and resolved and the managing of exceptions and ongoing escalations, can they be stored on the website? Openreach to review
17. Can Openreach add aliases for each exchange to the dataset, especially when closed/no access fibre. Openreach to review
18. Ian to get pricing tool tabletop 10 rows, to check and see how we could use the dataset in place of the current data?
19. Ian to provide output from the workshop onto the WEB.

### Specific highlighted actions:

AP ref	Issue	Owner	Information
May09/01	Can we look at importing the data file into the Openreach Pricing Tool, rather than	Ian Boothman	Ian Boothman to investigate the options with the pricing tool team.

AP ref	Issue	Owner	Information
	using an access database		
<b>May 09/02</b>	How will this link into the other products access footprints	Ian Boothman	Ian Boothman to investigate linkages to the rest of the product set, EAD, EAD flex etc.
<b>May09/03</b>	Can we investigate the use of a supplementary postcode file (for between quarterly publications of the main files) similar to that used by the PPC team.	Ian Boothman	Ian Boothman to contact PPC team to share best practice.
<b>May09/04</b>	Openreach to investigate how best to notify customers of launch date of the dataset ready for implementation.	Ian Boothman	Ian Boothman to put plans in place to coordinate the dataset implementation, ensuring customers are notified and consulted in advance.

The contents of this document represent no commitment by Openreach. This document is indicative and is for discussion and guideline purposes only.

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