

# Customer briefing

## Updated Billing User Guides

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**This briefing on the updated Billing User Guides is for WLR2 & WLR3 Communications Providers.**

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**Updated versions of the WLR2 & WLR3 Billing User Guides have now been published**

Version 10 of the WLR2 Billing User Guide can be accessed here:

<http://www.openreach.co.uk/orpg/products/wlr/wlr.do>

Version 5.4 of the WLR3 Billing User Guide is available on the following link:

<http://www.openreach.co.uk/orpg/products/wlr/wlr3/opi.do>

There are some minor updates that have been made in various places throughout the documents to assist in the clarity of the information listed. The main changes, which impact on the Billing Back Up file layouts, are included in Appendix 2B - Bill Back Up File Format, where 5 additional attributes have been added which will show for the first time on the August 2009 invoices. This will show:

- Time Related Charge Start Date and Time
- Time Related Charge Description Code
- CP Order/CP Fault Reference Number (split across two attributes if over 40 characters)
- Clear Code (for T2R Orders).

These will apply to the WLR3 Bill Back Up as well in the same location.

If there are any queries referring to these changes, please refer to your usual billing point of contact.

The contents of this briefing are accurate at the time of writing and are subject to change.

If you wish to discuss the information contained within this brief, please contact your Sales and Relationship Manager.

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